



## Have you been struggling with unfortunate **tech failures** that bring your operations to a standstill?

Imagine a support plan that keeps your Zebra hardware **running smoothly**, protecting you from **costly downtime**.

**Zebra OneCare** is your safeguard, ensuring your technology is always **operational, secure, and reliable**.

These warranty upgrade plans are designed to fit the unique demands of businesses like yours, no matter your industry. From retail and healthcare, to manufacturing, logistics, and more.

### **Ready to keep your devices performing at their best?**

Let's explore how **Zebra OneCare** can minimise disruption and maximise productivity with tailored solutions for every need.



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# Technical & Software Support



OneCare **TSS**

## Did you know?

If you've purchased a Zebra Android device, you'll only receive Android OS and security updates for 90 days under the standard TSS warranty. **To keep your devices up-to-date and secure, adding extended coverage is highly recommended.**


Purchasing TSS against your device also offers access to Zebra **LifeGuard** and **VisibilityIQ** as well as extended technical help.

### What is VisibilityIQ?

VisibilityIQ is a cloud-based analytics platform that provides real-time data and insights about your fleet of Zebra devices. This platform is perfect for any business looking to **monitor, manage** and **optimise** their Android terminals.

### What is LifeGuard?

LifeGuard is Zebra's extended security support and OS update solution for Android devices. It ensures that your technology stays **secure, and up to date** for their entire lifecycle, beyond what typical warranties offer.



TSS is available  
for all Zebra  
Android Devices



**OneCare TSS Plans available for:**

**1 Year**

**3 Years**

**5 Years**

## OneCare Essential

### Includes:

- ✓ Accidental damage
- ✓ 2 day turn around time
- ✓ 24/7 live agent assistance
- ✓ Available in 1, 3, & 5 year plans



Zebra MC3300 within a warehousing environment



Let's connect  
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## OneCare Select

Includes everything offered in the essential plan, plus:

- ✓ Faster service response times
- ✓ Next-business-day replacements
- ✓ Available in 1, 3, & 5 year plans

## Need more comprehensive cover?

Zebra offers a range of popular warranty upgrade plans (such as the those listed above), but there are also options with even more comprehensive coverage.

These include plans like **Premier, SV,** and **On-Site Support** for higher-level protection. For more information on any of these plans, contact our friendly team, who will be more than happy to assist you.

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