



ENHANCED EXTENDED WARRANTY PROMOTION FOR EPSON RETAIL PRINTERS

Why buy Epson extended warranty?

- Epson CoverPlus Extended Warranty is a simple way to extend your standard warranty, offering you even greater peace of mind
- Epson 3yr CoverPlus Extended Warranty for this product now offers an increased level of service at no additional cost
- **ENHANCED 3yr CoverPlus Extended Warranty promotion for Epson retail printers**
Available from 1st February – 30th April 2014

4 YEARS WARRANTY, 5 STAR SERVICE NO EXTRA COST

- ✓ **NOW 4 years cover** - Usual 3yr CoverPlus Extended Warranty is 3 years cover
- ✓ **NOW next business day pre-12pm courier product replacement swap out service** - Usual 3yr CoverPlus Extended Warranty is a carry in service
- ✓ **UK based Help Desk support**

NOW you can have **complete peace of mind** that there will be minimal downtime for your retail systems.

With the ENHANCED Epson 3yr CoverPlus Extended Warranty promotion, you will have a courier on site before 12pm the next business day, with a replacement product

- ✓ No costly downtime waiting for repair, your product will be replaced
- ✓ Minimal disruption to the critical role the POS printer has in your business
- ✓ No surprise repair costs, call out charges or costs for new parts and labour
- ✓ A guaranteed rapid response suited for continuous retail environments

Anything can happen in a printer's environment, and every minute lost due to equipment downtime is damaging to your business, especially in a constantly moving retail environment. Don't risk equipment downtime and have confidence in a replacement product by 12pm next business day... no forms or questionnaires to complete, no troubleshooting exercises, no quotes, call out or delivery charges, just call the dedicated Epson CoverPlus Extended Warranty number, and you will have a replacement product with you by 12pm the next business day.

Please go to: www.epson.co.uk/retail-printer-warranty to register and provide your product configuration information

UK Help Desk support

The excellent warranty service is backed up by Epson's UK based Epson Customer Interaction Centre (CIC) located in Telford.

Monday to Saturday 9am to 5.30pm

Phone:

UK customers 0871 4237766. Calls cost 10p per minute plus network extras.

Online:

e-chat is available at www.epson.co.uk/support

1. Customers who purchase an Epson extended warranty for Epson TM-T20, Epson TM-T70, Epson TM-T70II, Epson TM-T88IV, Epson TM-U220, Epson TM-H6000IV, Epson TM-U295, Epson TM-C3400, Epson TM-C3500, Epson TM-L90, Epson TM-L500A, Epson TM-S2000MJ, Epson TM-S9000MJ between 01/02/2014 and 30/04/2014 will receive an enhanced level of service from Epson.
2. This offer extends Epson Coverplus printer warranty to four years enhanced warranty (Next business day pre-12 pm courier product replacement swap out service) on the Epson Selected Products. CoverPlus terms and conditions can be found at www.epson.eu/warranty
3. This promotion is only open to a person who is resident in the UK, aged 18 or over. The promotion is not open to any person who is directly involved in the promotion. Resellers or retailers cannot claim on behalf of the customer.
4. Customers must complete the registration process and submit all required information in full. Only fully completed registrations for the enhanced service level received within thirty (30) days from the date of purchase will be accepted.
5. This promotion can not be used in conjunction with any other promotion.
6. To receive the enhanced level of service the printer must be within mainland UK and islands having a direct road connection to them or the Isle of Wight.
7. This promotion is available for purchases made in the UK and is subject to a maximum of one (1) claim per product (unique serial number) during the promotion.
8. Note this promotion does not affect a Participants standard warranty which will apply on standard applicable purchases irrespective of this promotion. The Participant will receive this enhanced service level in addition to the extended warranty. For the avoidance of doubt this clause does not prohibit in any way your right to exercise the applicable statutory rights.
9. The enhanced warranty cannot be exchanged for cash and only applies to the specific printer purchased and associated model serial number provided when making the registration.
10. No responsibility will be accepted for registrations lost, delayed, incomplete, illegible or for those claims not received by the closing date. It is your responsibility to ensure that correct details are provided for registration to be processed.
11. This promotion is subject to availability and while stocks last.
12. Promoter is: Epson (UK) Ltd, Westside, London Road, Hemel Hempstead, Hertfordshire, UK HP3 9TD
13. These terms and conditions are governed by the laws of the country in which you have purchased the product
14. You understand that, by providing your personal information to Epson, you expressly give your consent to Epson to use this information in order to make and perform a sale or service contract with you, provide you with benefits under the Epson warranty and after sales services, identify you when you contact us, process your requests to participate in marketing promotions, monitor and record phone and written communications with you for quality assurance and compliance purposes and for dealing with your complaints and queries (the "Purpose"). You agree to Epson processing of your personal information and to Epson disclosure of your personal information solely to Epson affiliates (100% owned by Epson) with this Purpose. Epson shall at all times adhere to the Data Protection Act 1998 when processing any personal data received pursuant to this promotion. You will be able at any time to modify, update, clarify or remove inaccurate personal data by sending an email to privacy@epson.eu. The choice of removal of your personal data may result in withdrawal from this promotion.